

WEAR AND TEAR TERMS AND CONDITIONS

To ensure consistency a schedule of 'fair wear and tear and chargeable damage' is detailed below. Specific clauses relating to the chargeability of the repair, refurbishment and work undertaken whether onsite or offsite are detailed in the Consolidated Hire and Purchase Terms and Conditions.

1. MSite Biometric Reader

Item	Fair Wear & Tear	Chargeable Damage
External Box	Light marks	 Scratches, cracks and holes Paint or adhesive Items attached or stuck to the external box
Visor	Light marks	Dents and scratchesPaint or adhesive
Screen	Light marks	Broken / Cracks on the screen
Front Plate	Light marks	DentsScratches through the vinyl
Connection ports	N/ A	BrokenRipped outMissing
Power Connection	N/ A	BrokenRipped outMissing
Camera Modules	N/A	 Broken Scratches to the glass front Water damage

1.1. Additional Charges (as per Consolidated Hire and Purchase T&Cs)

If the cause of the adjustment, repair or replacement arises in whole or in part from any cause other than solely fair wear and tear then the Customer shall be liable for all costs relating to:

• Inspection



- Parts
- Repair or replacement of products

It may be determined that the cost of a replacement is deemed cheaper than a repair, in such an instance this will be agreed with the customer.

2. MSite Face Mini

Item	Fair Wear & Tear	Chargeable Damage
External Box	Light marks	Scratches, cracks and
		holes
		• Paint or adhesive
		• Items attached or stuck to
		decide
Visor	Light marks	• Dents and scratches
		• Paint or adhesive
Screen	Light marks	• Broken / Cracks on the
		screen
Power Cables	N/A	• Broken / Damaged / Lost

2.1. Additional Charges (as per Consolidated Hire and Purchase T&Cs)

If the cause of the adjustment, repair or replacement arises in whole or in part from any cause other than solely fair wear and tear then the Customer shall be liable for all costs relating to:

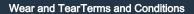
- Inspection
- Parts
- Repair or replacement of products

It may be determined that the cost of a replacement is deemed cheaper than a repair, in such an instance this will be agreed with the customer.

3. MSite POD

Item	Fair Wear &Tear	Chargeable Damage
External corrugated steel	• Scratches/marks to	• Dents, holes that require
panels	paintwork (not deeper	filing or welding
	than the layer of paint)	• Concrete splatter marks
	Any element of rust from	Holes created by signage
	weathering inc rust from	other than previously
	salt water etc	

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Floor	As above	approved corporate signage. Removal of unapproved stickers or items Graffiti Removal of kit attached without approval Dents, holes that require filing or welding Concrete splatter marks Significant rust caused by sitting water or flooding
External Steel Roof	As above	 Dents/holes that require filling or welding Removal of kit attached without approval
External Steel Door	As above	 Dents/holes that require filling or welding Missing keys or broken locks Concrete splatter marks Graffiti
Internal walls	• Marks caused by object/persons not deeper than panel/paint (exc graffiti)	 Holes caused by nails/bolts Removal of kit attached without approval Damage/cleaning caused by stickers or anything attached without approval
Internal Ceiling	As above	As above
Mounted consumer unit	N/A	Missing or damaged unit
Mounted Enclosure	N/ A	Missing or damaged unitDamaged Lock
Commando Socket	N/ A	Missing or damaged
Wiska Box & Gland	N/ A	Missing or damaged
PIR Sensor	N/A	Missing or damaged



Lights	N/A	Missing or damaged
Turnstile	• Scratches/marks to	• Dents, holes that require
	paintwork (not deeper	filing or welding
	than the layer of paint)	• Concrete splatter marks
	Any element of rust from	 Missing Keys or caps
	weathering exc rust from	
	salt water etc	
Other Functional components	N/A	Missing or damaged
in the enclosure		

3.1. Additional Charges (as per MSite Hire Terms and Conditions)

If the cause of the adjustment, repair or replacement arises in whole or in part from any cause other than solely fair wear and tear then the Customer shall be liable for all costs relating to:

- Inspection
- Loading
- Unloading
- Transport
- Repair or replacement of products

If the unit has been returned at the end of the hire without being cleaned and/or emptied, including the removal of Customer materials, MSite shall arrange for them to be cleaned by a specialist contractor, the cost of which shall be recharged to the Customer and payable on demand. These charges are also al liable to incur administrative costs.

3.2. Damage Examples



Holes in walls



Damage to wiska box



Damage to power inlet



Hard adhesives









Damage to door/lock



Customer equipment left inside

4. MSite Sarel Box

Item	Fair Wear & Tear	Chargeable Damage
External Box	Light marks	• Scratches, cracks and
		holes
		• Paint or adhesive
		• Items attached or stuck to
		the external box
Internal Components:	N/ A	• Tampering
Switch/DCM/PSU/Access		
Board		

4.1. Additional Charges (as per Consolidated Hire and Purchase T&Cs)

If the cause of the adjustment, repair or replacement arises in whole or in part from any cause other than solely fair wear and tear then the Customer shall be liable for all costs relating to:

- Inspection
- Parts
- Repair or replacement of products

It may be determined that the cost of a replacement is deemed cheaper than a repair, in such an instance this will be agreed with the customer.



5. Keys

Item	Fair Wear & Tear	Chargeable Damage
Key Box	Light marks	• Scratches, cracks and
		holes
		• Paint or adhesive
		• Damaged/missing buttons
keys	N/A	• Broken
		• Missing

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